

Vendor Agreement

📖 SNAPBOOK – VENDOR AGREEMENT

(For All Service Providers / Creators)

1. Introduction

This Vendor Agreement is entered between Snapbook (“ Platform”) and the registered service provider (“ Vendor”).

By registering on Snapbook, the Vendor agrees to comply with all terms mentioned below.

2. Vendor Registration

Vendors must provide accurate and complete information

Any false or misleading information may lead to account suspension or removal

Vendors are responsible for maintaining updated profile details

3. Services Offered

Vendors may offer services including:

Photography & Videography

Drone Services

Makeup Services

Decoration & Catering

Editing and other creative services

All services must be delivered as per the agreed package and quality standards.

4. Booking Models

4.1 Instant Booking

Vendors may receive bookings assigned automatically

Vendor must accept and fulfill the booking without negotiation

Pricing is fixed by Snapbook

4.2 Profile-Based Booking

Vendors can set their own pricing and packages

Vendors must honor the agreed price after booking confirmation

5. Payment Terms

5.1 Premium Services (Wedding / Large Projects)

Payment structure:

20% – Booking

50% – Before event

30% – Before delivery

5.2 Instant Booking

50% advance will be collected

Remaining amount as per service completion

5.3 Commission

Snapbook may charge a commission on each booking

Commission percentage will be informed separately

6. Vendor Responsibilities

Vendors must:

Deliver services on time

Maintain professional behavior

Use proper equipment and tools

Ensure quality output

Communicate clearly with clients

7. Travel & Logistics

Travel, accommodation, and logistics:

Must be clearly discussed with client

Usually borne by the client unless agreed otherwise

8. Cancellation Policy

8.1 Vendor Cancellation

Vendors must not cancel confirmed bookings without valid reason

In case of cancellation:

Vendor must arrange a replacement, OR

Refund the advance

Repeated cancellations may lead to:

Account suspension

Permanent removal

9. Drone Services

Vendor must follow government rules and safety guidelines

Drone service is subject to:

Weather conditions

Location permissions

Vendor is not responsible for non-operation due to restrictions

10. Makeup / Decor / Catering Terms

Output depends on:

Budget

Materials

Client expectations

Vendors must clearly explain:

Deliverables

Limitations

Additional costs

11. Delivery Terms

Vendors must deliver work within agreed timelines

Delays must be communicated in advance

Final delivery only after full payment completion

12. Content Rights

Vendors may use captured content for:

Portfolio

Social media

Must respect client privacy if requested

13. Code of Conduct

Vendors must:

Avoid abusive or unprofessional behavior

Not engage in illegal activities

Maintain platform reputation

Violation may lead to immediate removal.

14. Platform Rights (Snapbook)

Snapbook reserves the right to:

Suspend or remove vendors

Modify pricing (for instant booking)

Control platform operations

Take action on complaints

15. Liability Disclaimer

Snapbook is not responsible for:

Vendor-client disputes

Service execution issues

External factors (weather, permissions, delays)

16. Termination

Snapbook may terminate vendor account:

For policy violations

Poor performance

Misconduct

17. Changes to Agreement

Snapbook may update this agreement at any time. Continued use means acceptance.

18. Contact

For support:

Email: support@snapbook.in